ACCEPTABLE FOODS	UNACCEPTABLE FOODS			
Whole fruits & vegetables, including home-grown (see <i>Appendix A</i>	Foods in bulging, rusty, leaking or severely dented cans			
for more details) • Commercially canned foods	Cans without labels, unless there is reliable assurance as to the contents of the can			
Dry, unopened, packaged goods (e.g. cereal, crackers, pancake mix	Dry goods that aren't in sealed packages			
etc.)Baked goods without perishable fillings (must come from a facility	 Loose goods that aren't in food grade packaging (e.g. loaves of bread in garbage bags) 			
with a valid AHS Food Handling Permit ¹ ; i.e. not homemade)	Home-processed/canned fruits or vegetable (e.g. jam, pickles,			
 Baked goods with perishable fillings and ready-to-eat cooked foods (e.g. surplus foods from restaurants or events) IF it meets the following criteria: 	blanched vegetables)			
	Eggs that are cracked or visibly dirty			
o the product is not leftover food from a patron's table or open	Meat and poultry which have not been inspected			
buffet;	Fish products not caught with a commercial license			
o the product has been chilled and maintained at or below 4°C and protected from contamination at all times; and,	 Any food that has been contaminated by insects, rodents, or chemicals 			
o the product comes directly from a facility with a valid AHS Food Handling Permit.	 High-Risk Foods² that are not maintained at or below 4°C if refrigerated, or below -12°C if frozen 			
 High-risk foods¹ that are maintained at or below 4°C if refrigerated, or below -12°C if frozen (see Appendix A for more details) 	 Expired products (see Appendix B for more information on expiry vs. best before dates) 			
Wild game meat IF received through a program approved by AHS				

Reference: Guidelines for Distribution of Donated Foods. Alberta Health Services, December 2010

- 1. Facilities with an AHS Food Handling Permit include restaurants, bakeries, grocery stores, commercial kitchens, etc. (not personal homes)
- 2. High Risk Foods are foods which will support the growth of pathogenic micro-organisms (i.e. meat, poultry, seafood and seafood products, dairy products, soups, sauces, gravies, eggs and egg products, baked goods with perishable fillings, etc).



DONATED FOOD GUIDELINES

APPENDIX A - ASSESSING QUALITY

PRODUCE

Fruits and vegetables that may not appear to be top quality are often partially, if not entirely usable. Bruised/scarred produce is usually still edible - the bruised/scarred portion of the item can be cut away and very little of the fruit is wasted. Bruising is most often caused by the handling and method in which the fruit is shipped, and is not an indicator that the item is spoiled. Whole/uncut produce can be donated from both AHS-approved facilities and home gardens. If produce has been cut/prepared, it must be treated as a high-risk food and transported appropriately (see Appendix C). Only accept cut/prepared produce from AHS-approved facilities (not personal homes).

WHEN TO REFUSE/DISCARD

- If the majority of the produce is bruised, moldy, extremely discolored, has a foul odour, or the skin is wrinkling or peeling away with the slightest touch
- If the item is not whole (i.e. has been cut) and has not been kept refrigerated or frozen

BAKED GOODS

If baked goods contain dairy (eg. cheese) or meat, they must be treated as a high risk food and transported appropriately (see Donated Foods Transportation Guideline). Only accept baked goods from AHS-approved facilities (not personal homes).

WHEN TO REFUSE/DISCARD

- If the item is considered high risk and has not been kept refrigerated or frozen
- If there is any visible sign of mold or the product has a foul odour

MEAT & PREPARED MEALS

Meat and prepared meals (such as salads, sandwiches, pasta, etc.) are always considered high-risk foods and must be transported as such (see Appendix C). Only accept meat & prepared meals from AHS-approved facilities (not personal homes) and only if they meet the best before guidelines (see Appendix B).

WHEN TO REFUSE/DISCARD

- If the item has not been kept refrigerated or frozen, or is past the time guidelines given in Appendix B
- If there is any visible sign of discolouration, mould, or the product has a foul odour



APPENDIX A - ASSESSING QUALITY CONTINUED

DAIRY

Dairy is always considered a high-risk food and must be transported as such (see Appendix C). Dairy does not need to be frozen, but only accept dairy from AHS-approved facilities (not personal homes) and only if it meets the best before guidelines (see Appendix B).

WHEN TO REFUSE/DISCARD

- If the item has not been kept refrigerated or frozen, or is past the time guidelines given in Appendix B
- If there is any visible sign of discolouration, mold, inconsistent texture, or the product has a foul odour
- If the product has been tampered with (ie. is not sealed)

EGGS

These are always considered high-risk foods and must be transported as such (see Appendix C). Only accept eggs from AHS-approved facilities (not personal homes or farms). We can accept eggs that are past the best before date as best before dates do not reflect food safety, but peak food quality, and with eggs, a simple test of placing the egg in a glass of water will tell you whether or not it is safe to consume: if it sinks (can sit horizontally or vertically), it's still good; if it floats, throw it out!

WHEN TO REFUSE/DISCARD

- If the item has not been kept refrigerated
- If the eggs are leaking, cracked, or visibly dirty



APPENDIX B - UNDERSTANDING BEST BEFORE VS EXPIRY DATES

EXPIRY DATES

refer to food safety. The only foods in Canada required to have expiry dates are infant formula, meal replacements, and nutritional supplements. These items should not be bought, sold, donated, or eaten after the expiry date.

BEST BEFORE DATES

are an indicator of peak quality, NOT food safety. They apply to unopened food only. Foods that are past their best before dates may lose some freshness or change in flavour, texture, or nutritional value, but it does not mean they are unsafe to eat. The following table lists the amount of time that food is generally still acceptable for distribution past the best before date.

Guideline for distributing food past the best before date.

	PRODUCE	BREAD	GRAINS & CEREALS	DAIRY		
				milk & cheese	butter	JUICE
Room temperature	up to 1 month*	1 week	12 months	<2 hours	1 week	1 month
Refrigerated	up to 1 month*	2 weeks	-	2 weeks	3 months	6 months
Frozen	1 year	1 month	-	6 months	6 months	1 year
Canned/jarred	1 year		-	1	-	1 year

^{*}Depending on the produce item

	RED MEAT		POULTRY		SEAFOOD	
	raw	cooked	raw	cooked	raw	cooked
Room temperature	<2 hours	<2 hours	<2 hours	<2 hours	<2 hours	<2 hours
Refrigerated	3-4 days	within 3 days of preparation	3-4 days	within 3 days of preparation	3-4 days	within 2 days of preparation
Frozen	12 months (whole) 3 months (ground)	3 months	12 months (whole) 6 months (processed)	2 months	4-6 months	-
Canned/jarred	-	1 year	-	1 year	-	1 year

Reference: Guideline for Distributing Food Past the Best Before Date . Food Banks Canada, July 2013.



APPENDIX C - TRANSPORTATION OF DONATED FOOD

TRANSPORTATION OF LOW RISK FOODS

Low-risk foods are foods which will not support the growth of pathogenic micro-organisms Examples: dry foods, unopened commercially canned foods, whole fresh fruits and vegetables, baked goods without perishable fillings, etc.

PICK-UP PROTOCOL

- Arrive at vendor between hours described in route details.
- Do not accept any food items that are not fit for distribution (based on the criteria outlined in the above sections); leave these items with the vendor to compost.

DROP-OFF PROTOCOL

• Drop-off donation at service agency as per instructions described in route details.

TRANSPORTATION OF HIGH RISK FOODS

High-risk foods are foods which will support the growth of pathogenic micro-organisms Examples: meat, poultry, seafood and seafood products, dairy products, soups, sauces, gravies, eggs and egg products, baked goods with perishable fillings, etc.

ALLOWABLE TRANSPORT TIME (between vendor and service agency): UP TO 60 MINUTES SUPPLIES REQUIRED

- Cooler, thermometer.
- Refrigerated truck for donations over 20 cubic feet in size and/or over 100KG in weight.



APPENDIX C - TRANSPORTATION OF DONATED FOOD

TRANSPORTATION OF HIGH RISK FOODS CONTINUED

PICK-UP PROTOCOL

- Arrive at vendor between hours described in route details.
- Do not accept any food items that are not fit for distribution (based on the criteria outlined in the above sections); leave these items with the vendor to compost.
- Check temperature of frozen/refrigerated food items:
 - Do not accept any refrigerated food item if temperature is greater than 4°C.
 - Do not accept any frozen food item if temperature is greater than -12°C.
- Place all acceptable donated food in cooler. All frozen/refrigerated food donations must fully fit within the cooler with the lid firmly closed.
- Leave any items that are not fit for distribution or did not meet the temperature requirements with the vendor to compost.

DROP-OFF PROTOCOL

- Arrive at service agency within 60 minutes of picking up the donation.
- Check temperature of frozen/refrigerated food items:
 - Remove any refrigerated food item if temperature is greater than 4°C.
 - Remove any frozen food item if temperature is greater than -12°C.
- Let the service agency staff know if any items did not meet the temperature requirements upon delivery so that they can compost these items.

